

Search Notes

Application/Control No.

10/610,486

Examiner

Thjuan P. Knowlin

Applicant(s)/Patent under
Reexamination

HORVITZ ET AL.

Art Unit

2614

SEARCHED

Class	Subclass	Date	Examiner
379	265.01	9/18/2006	TPK
379	266.03	9/18/2006	TPK
702	14	9/18/2006	TPK
379	88.2	9/18/2006	TPK

INTERFERENCE SEARCHED

Class	Subclass	Date	Examiner

**SEARCH NOTES
(INCLUDING SEARCH STRATEGY)**

	DATE	EXMR
EAST search terms: automated; dialog; decision; voice; speech recognition; wait; past; agent; operator; queue	9/18/2006	TPK
EAST 379/265.01 and automated near2 call near2 routing and agent and decision and (voice or speech) near recognition and wait	9/18/2006	TPK
EAST eric near2 horvitz.in.	9/18/2006	TPK
EAST automated near2 call near2 routing and agent and decision and (voice or speech) near recognition and wait	9/18/2006	TPK